

# City Manager Report

## From the City Manager

### Council Directives Update

Per Council request, an update on Council Directives to Staff, as of January 29<sup>th</sup> is provided as Attachment 1.

### Meeting with Colorado Energy Office (CEO)

On January 24<sup>th</sup>, Ginger Scott, Jason Lacy, Routt County representatives, and myself met with Will Toor, Executive Director of Colorado Energy Office to get an update on the Governor's energy initiatives. Mr. Toor talked about the three major segments of the Governor's initiatives: utilities, transportation, and stationary buildings. He reported that electric utilities are rapidly "cleaning up" but the transportation sector is lagging. The Energy Office is working toward the electrification of vehicles and developing rapid charging station corridors throughout Colorado. We can also expect legislation proposed for the beneficial electrification of all buildings in Colorado greater than 50,000 square feet. The state government is working with a consultant to develop a long-range plan that projects statewide emissions, states specific goals, and provides strategies for moving forward. The information will then be developed into working models that can inform the policy makers. We talked about aligning our regional efforts with the state and brought to light some of the local dynamics we face in this region. Overall, it was a very informative and useful meeting.

### Schedule

I will be attending the Colorado City County Manager's Annual Conference in Glenwood Springs on February 5-7<sup>th</sup>. I will be available via email and cell phone. Cory Christensen is City Manager Pro-Tem for February.

## From the Departments

### Fire

#### December 2019 Fire Monthly Summary

##### Notable Events:

- Steamboat Springs Fire Rescue (SSFR) responded to 264 calls for service in December 2019 which is a 7.8% increase over December 2018 and a 21.21% increase since 2014.
- Year to date, SSFR has responded to 2,511 calls for service, a 1.2% increase over 2018 and a 20.87% increase since 2014 (see Attachment 2).
- SSFR responded to two significant structure fires in December: The Smokehouse and 7<sup>th</sup> Street/Pine. Both fires are still under investigation; however, at this point neither fire is considered to be arson.
- Firefighter/Inspector Mike Middleton will be starting in his new position as Deputy Fire Marshal on January 19<sup>th</sup>.
- Joe Oakland was recently promoted from Firefighter/Paramedic to Training Lieutenant and will begin his new position on February 3<sup>rd</sup>.
- Chief Stewart remains on injury leave with his next medical follow-up scheduled for late January.

#### Fire Department Operations and Training:

- Each shift sat down with Interim Chief Cerasoli to discuss the idea of organizational culture and how we feel the department can continue to foster great ideas and continue to improve an already great culture.
- Kelly Romero Heaney came to the station for an annual discussion on hazardous materials spills and leaks within city limits.
- December is a time when the department

cuts back on trainings to focus on call response and community interaction.

- EMS Trainings: Thoracic Injuries.
- Fire Trainings: Fire Control and Flow Path.

#### Public Education Events:

- A firefighter taught CPR to teachers at the local high school.
- A firefighter hosted a station tour for a local preschool at the Mountain Fire Station.
- Multiple child car seats were installed for members of the community.

#### Fire Prevention

- Fire Prevention activity for December 2019 was down 14% compared to December 2018. Revenue for the same period was down 43%. Year to date prevention activity is down 6% and revenue is up 38%.
- Two fire investigations were performed in December. The Smokehouse fire is still undetermined with some electrical components collected by the insurance investigators pending lab testing. The 7<sup>th</sup> Street/Pine fire cause is also undetermined.

#### Finance

##### Accounting

- The Accounting division is busy wrapping up the close of the fiscal year. During 2019, Accounts Payable issued 5,022 payments totaling \$42,110,033. Payroll issued 531 W-2's to employees who worked for the City during 2019. The Accountant, Grant Accountant, and Controller have begun year-end preparatory work for the Comprehensive Annual Financial Report and corresponding audit.

##### Tax Division

- We had 100% staff turnover in 2019. Two Sales and Use Tax Auditor positions and the Tax Technician position were all vacated. Amy Camilletti was promoted from the Tax Technician to Auditor and Sondra Spratta and Kristy Sullivan were hired to join the team. Everyone is new in their roles on the team

and have set measurable individual goals for the upcoming year.

- Use Tax Auditors continue to work closely with the staff at the Routt County Regional Building Department to serve our customers on the use tax deposit and reconciliation process. We are in the 2<sup>nd</sup> year of the new use tax reconciliation forms.
  - 148 reconciliations were completed, net \$456,445 collected; ~280% greater than 2018 net collected.
- Sales Tax audits completed were lower last year due to the vacancies.
  - 3 completed, \$53,647 assessed; ~10% less than 2018 audit assessments.
- New sales tax licenses have increased dramatically with more online marketplaces and regional vendors signing up for licenses, collecting, and remitting local tax.
  - The city has a one-time fee to obtain a sales tax license and no annual renewal.
  - 2019 projected revenue from license fees = \$29,800 or 596 licenses averaging about 50 per month which is 92% greater than 2018 revenue and licenses processed.

##### Budget Division

- The Budget Manager completed her 6<sup>th</sup> year working with Department Directors, the Finance Director, and the City Manager to prepare and appropriate the 2020 budget.
  - Printing costs have been reduced by close to 100% for the budget retreat since both staff and council works off their electronic devices. We no longer print out the workbooks.
  - Printing costs for budget books also reduced by 65% because of the same reason and from switching printing companies several years ago.
  - Maintain OpenGov checkbook transactions and budget data (monthly for transactions, as needed for budget changes).
  - Continuous improvements made each

year to make the process more efficient.

- Ambulance Billing
- Solar Powered Bus Shelter Lights
- Downtown Fire Station site

### CORE ERP Project

- The Request for Proposal deadline has passed and we received 6 proposals that a selection team of 10 individuals will be reviewing and discussing in detail. The goal of this process is to narrow it down to 3 vendors to provide a demonstration to a larger group of subject matter experts. These demonstrations and implementation presentations are scheduled to begin March 30<sup>th</sup> and finish up mid-April.

### Procurement and Contracting Division

- As part of the recent department restructuring, the Procurement and Contracting division is now part of the Finance team. Below, please find some updates from this division:

Bids and RFPs currently open:

- River Road Interceptor Replacement Phase 2 Bid; due February 11<sup>th</sup>.
- On-Call Surveying Services; due February 13<sup>th</sup>.
- Transit Bus Overhaul; due March 19<sup>th</sup>.

Bids and RFPs closed:

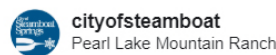
- Enterprise Resource Planning (ERP) System and Implementation; received six proposals, under review.
- Engineering Services- Downhill Drive and US 40 Intersection Improvements; received six statements, under review.
- Regional Solar Planning for Peak Power Shaving and Net Metering; received four proposals, under review.
- Steamboat Springs Redevelopment Authority Project Manager; received six statements, under review.
- Soda Creek Water Quality Improvement Project; awarded to Native Excavating, Inc. for \$212,691.50.
- Waste Water Treatment Plant- Ammonia Removal Improvements; awarded to Duckels Constructions, Inc. for \$7,579,740.

Bids and RFPs upcoming:

### General Services

#### Communications

- Website visitation for January (2018 vs 2019) saw 57,570 vs 68,383 visits, 79,381 vs 89,130 page views, and 1,502 vs 1,448 searches. Top page visits for the month clicked to the Home Page, Transit, Howelsen Hill, Lift Tickets, and Ski Free Sundays.
- For January, Facebook followers reached: 2,564 (City), 2,020 (Parks and Recreation), 3,750 (Steamboat Springs Fire and Rescue), 315 (Steamboat Springs Transit), 1,500 (Howelsen Hill), 682 (Ice Complex) and 1,512 (Haymaker). Posts with the greatest reach/engagement were Integrated Community Immigrant Journeys (2K/18%) and Love Laps (1.2K/9%).
- The city's Twitter channel saw 16.5K impressions for the month with the top posts for World Pro Tour w/Ted Ligety and Ski Free Sunday. Parks and Recreation enjoyed 2.1K impressions with Ski Ascent and River Use Fees tweets coming in as the top posts. Instagram grew to 1,636 followers with top interaction seen from Hahn's Peak sunrise post.



cityofsteamboat Getting up early has its benefits. Beautiful North Routt image by @mollykuplen.

- 10 media releases were issued spanning topics including sales tax results, 4 STAR community, Council Lunch and Listen, Government Finance Officers Association

Recognition, Water Conversation Plan, E-Bike Survey, and more.

- CNN's Headline News (HLN) shot two winter safety tips with Steamboat Springs Fire and Rescue firefighter Nick Fernandez talking about ice safety (ponds, lakes and reservoirs) and addressing snow on roofs. The segments by Bob Van Dillen are anticipated to air on HLN in the coming weeks.

#### Facilities

- 840 Yampa building is in the process of being cleaned out and furniture sold. There is a minor roof leak that has been difficult to repair due to the cold and snow. CRW is working on repairing the roof.
- The CLEF building is still in the process of getting the "bugs" worked out. We have one RTU unit not running and minor problems with the some of the door locks. Carrier and CML are working to resolve these issues.
- City Hall office moves are going well and mostly completed.

#### IT

- Microsoft- Upgrading workstations at a rapid pace from Windows 7 to Windows 10. Approximately 50% of our 250 Windows devices have been upgraded.
- Upgrade to Hyland Onbase- Implementation is scheduled for March.
- Howelsen Hill WiFi- We are scoping an installation of an external WiFi Access point to point at the patio adjacent to Olympian Hall. This is a response to a request by Parks and Recreation to support a mobile cashiering platform for beer sales at Super Sunday events.
- AT&T FirstNet- All Police Department and Fire Department mobile data terminals (MDTs) are running on FirstNet technology. In February, we will begin deployment of city owned mobile phones to Police Department personnel using the FirstNet network.
- Device42- We have installed and configured an Information Technology Asset Management (ITAM) software called Device42. This tool assists us with managing

the lifecycle of all information technology including hardware, software, licenses, circuits, network addresses, etc.

- New Server Installation- We are beginning work this week to install three large server blades to support the implementation of CityView.

#### GIS

- City GIS is now offering a new Open Data Hub for our core City GIS data layers. This site allows the community to download our currently core GIS data.
- We are currently working with Routt County GIS to restructure the way both agencies manage addressing. Our new processes will improve the efficiency of address updates in relation to the Routt County Assessor's office and will facilitate the address and property information integration with our new Permitting software, CityView.
- Aside from handling various map requests, we continually respond to address change requests and building permit approvals.

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## Attachment #1

## City Council Directives to staff via the City Manager

Department	Task	Date Assigned	Status (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	Updated since last report
City Manager	Commit \$500 to Mountain Towns 2030 Sustainability effort. (Coordinate with Sonja)	11/19/2019	Completed.	X
	Staff to examine alternative locations for "Ready to Ride", engage donor, and report back to Council by May 1st.	12/17/2019	A sight line study for the Mt. Werner/Ski Time Square roundabout has been completed and this information has been provided to the applicant and artist. The study shows that the art work can be placed in the roundabout while preserving needed sight lines. Staff is waiting for the applicant and artist to provide specific information on their preferred location for the sculpture, as well as any other requests or considerations regarding landscaping within the roundabout.	X
	Ask County for 50-50 split for balance of Greenhouse Gas Emissions study (less \$7,000 city component)	11/19/2019	A letter was sent to Tom Sullivan and the BCC on December 31st. County has agreed to fund 50%.	X
	Draft letter to FCC regarding catastrophic phone failure.	7/16/2019	Received history of outages from Routt County Communications. Will draft letter to FCC.	X
	Proceed with \$10K allocation to YVSC for energy audits	1/7/2020	Purchasing is in the process of developing a contract and purchase order for these funds.	X

## City Council Directives to staff via the City Manager

Department	Task	Date Assigned	Status (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	Updated since last report
	Add Event Safety Plan on all other categories as a "Suggestion"	1/14/2020	The Special Events Coordinator has completed this within the application	X
	Follow up on STAR report in 6-8 months	1/7/2020	Added to calendar.	X
<b>Clerks</b>	Add Planning Commission Vote and Council Vote on second readings on ordinances either in Communication Form or on agenda	12/3/2019	Implemented.	X
<b>Legal</b>	Allocate \$10,000 for TABOR legal opinion funding. Legal department to interview and select attorney. Use City Manager Contingency. Compare and analyze TID ordinance with TABOR	11/19/2019		
	Alpine Slide- letter of intent, target of \$1.5 million fundraising, term October 2021. Meet with Robin and Heather to strategize	12/10/2019	Requested letter of intent from SSWSC.	X
<b>Finance</b>	Bring back refunding options for SSRA, focusing on Options A and B. Notify URACC of meeting and schedule for January.	12/3/2019	Presented on January 14th. Additional information requested and will be presented in April.	X
	Return to Council with \$305,000 supplemental budget for 2020 (Fire)	12/10/2019	First Reading approved January 21st. Second reading scheduled for February 4th.	X
	Report on reserves for funding of compost project before decision is made	1/7/2020	Scheduled for March 3rd.	X
<b>Budget</b>	Bring back supplemental budget for Summer Concert Series in January 2020	11/19/2019	First reading approved January 21st, second reading scheduled for February 4th.	X

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	Do not disburse \$10,000 Mountain Village Partnership funds until annual report reviewed by City Council	11/19/2019	This was provided in the 1/21 City Manager Report.	X
<b>Parks and Recreation</b>	Research possible tax on river tube sales	3/5/2019	Staff have researched how other river communities are managing river recreation and is seeking public comment on EngageSteamboat.net. Updates were provided and the Parks and Recreation Commission discussed the challenges and opportunities during the September 25, 2019, November 13, 2019 and January 8, 2020 meetings. Due to the complexity of the topic the Commission has formed a subcommittee to further investigate and determine next steps, with exception of an educational campaign. Over the course of the three meetings the Parks and Recreation Commission and Staff have consistency discussed and agreed that a comprehensive educational campaign is needed and during the January 8, 2020 meeting, the Commission requested that this educational campaign be implemented for the upcoming summer.	X

## City Council Directives to staff via the City Manager

Department	Task	Date Assigned	Status (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	Updated since last report
	Parks and Recreation Commission to provide assessment of how current e-bike regulations are working. Consider other scooters and e-vehicles as well	9/3/2019	City Staff and the Parks and Recreation Commission are continuing the discussion on e-bike usage on City owned trails. While Class 1 e-bikes are currently allowed only on the Core Trail and Walton Creek Trail, Class 1 and 2 e-bikes are being used on soft surface trails throughout the City including neighborhood trails and Emerald Mountain trails. Based on Parks and Recreation Commission discussions, Staff continues to collect public comment on a new potential trial period for e-bikes on soft surface city owned trails. A new survey is available at <a href="http://www.engageteamboat.net">www.engageteamboat.net</a> and a third Parks and Recreation Commission meeting on the topic is scheduled for February 12th.	X
	Proceed with Option 1 for Pickleball negotiations. Get breakdown of construction costs. Report on cost of land lease. Address concern with soft numbers	1/7/2020	Staff is continuing negotiations. Information was shared and City Council provided direction to negotiators during the January 21, 2020 Executive Session.	X



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Department	Task	Date Assigned	Status (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	Updated since last report
	Develop RFP for river use educational campaign for summer 2020. Return to Council with cost and budget direction	1/21/2020	Parks and Rec staff are currently having discussions with the Water Resource Manager to explore opportunities to collaborate on a joint educational campaign prior to soliciting a RFP.	X
<b>Planning</b>	Research code changes to accommodate tiny homes, both on wheels and foundations. Follow up on staff recommendations and impact fees. Schedule for September with VRBO discussion.	6/5/2018	Presented Vacation Rental Committee recommendations in May. Researching options for implementation, including process, budget, staffing, and resources. Worksession scheduled for December 19. Tiny home and impact fee topics are on the unscheduled 2019 work session list.	
	Develop a vacation unit license program and public process to review VHR standards	12/10/2019	Will provide a plan and schedule in an upcoming City Manager Report	
	Deed requests- Council will not consider requests at this time	1/7/2020		
	Proceed with Phase-Out approach and include Rebecca's modification. Enforcement priority is low.	1/14/2020		

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<b>Public Works</b>	Provide offer to owner of Old Steamboat Pilot Building for 8 hour parking in front of building until property is redeveloped. In return, owner must agree to temporary construction easement. Dan will provide definition of redevelopment. If owner does not agree, then proceed with alternative design.		Staff continues to work closely with the property owner's civil engineer. After making several concessions in an attempt to reach resolution, we are down to one final point of dispute and hope to have it resolved in the next month so that construction can occur during the 2020 construction season.	X
<b>LONGER TERM PROJECTS</b>				
<b>Fire District Oversight Committee</b>	Review Intergovernmental Agreement with Fire District	11/19/2019	Oversight Committee will review for necessary updates.	X
	Move forward with Site Feasibility Committee on researching the proposed option of renovating the Mountain Fire Station and finding a location for a smaller satellite downtown location	10/8/2019	OZ Architecture is working with City staff and Committee currently to work through a list of revisited and new Downtown sites. Consultants are also analyzing the Mountain Station for potential renovation/rebuild options.	
	Utilize 2A funding to implement the Fire Department Strategic Plan's Staffing Plan Option 4. Utilize grant money where applicable and prudent		Presented to City council on December 10th to provide update on the proposed budget. Staff will bring back 2020 Supplemental Budget Appropriation in January 2020.	

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<b>Department</b>	<b>Task</b>	<b>Date Assigned</b>	<b>Status</b> (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	<b>Updated since last report</b>
	Develop a long-term capital and maintenance plan for HH. Break out into four areas: Nordic; Alpine; Training Jumps; and Summer Season. Develop fallback plan.	11/3/2017	Colorado Design Consultants have been contracted to expand the asset management plan created for the jumps to the rest of the infrastructure at Howelsen and update GIS mapping at the Hill to provide accurate maps of existing infrastructure. This effort is expected to be complete in Spring 2020. Council has directed staff to engage the structural engineer for the new lift, determine sequencing, and keep the project moving forward. There is \$650K to help fund Howelsen Hill Stabilization and \$550K towards a new chair lift proposed in the the 2020 approved budget.	

## City Council Directives to staff via the City Manager

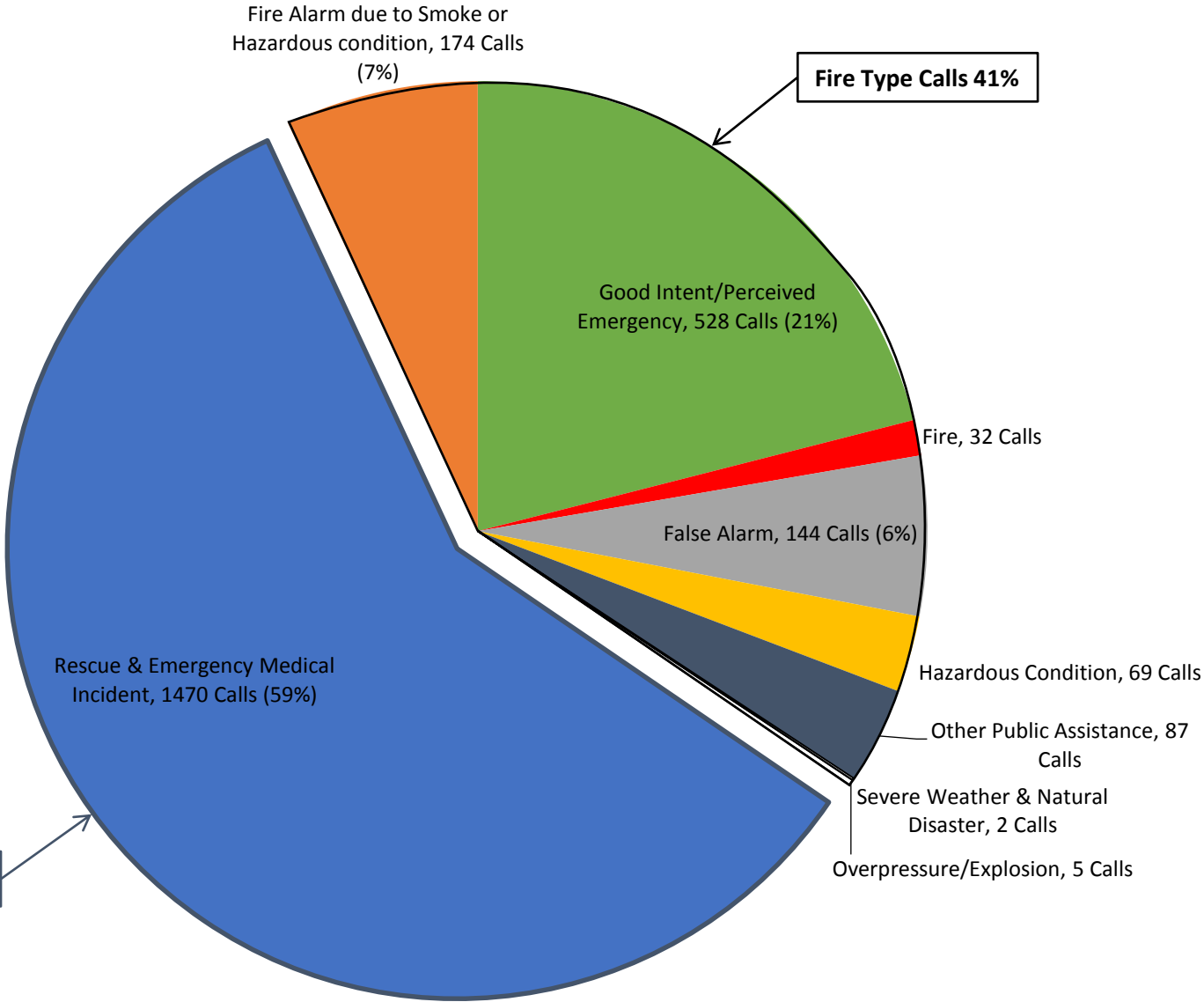
<b>Department</b>	<b>Task</b>	<b>Date Assigned</b>	<b>Status</b> (% complete; Gathered info, working on report; Placed call, awaiting response; Delayed due to...)	<b>Updated since last report</b>
	Continue to explore innovative idea of camping at Rodeo Grounds – get more info on cost to upgrade facilities, scheduling, cost recovery, etc.	12/11/2018	On Hold. Staff have budgeted for design of delineated camping spots for Rodeo contestants, with the goal of having cost estimate to be considered for inclusion in the 2020 budget. Staff has received an initial design from Baseline Engineering and is in the process of receiving feedback from the Pro Rodeo Board. Staff and Rodeo Board personnell have concerns about the design and loss of contestant parking. Staff has cost and facility utilization concerns as well.	
<b>Public Works</b>	Pursue acquisition of West Area Water Tank	11/3/2018	Routt County Planning Commission approved the project on 12/19/19, and the BCC approved the project on 1/14/20. Over the next month staff will be working on finalizing the purchase of the property, after which the project will be bid. The project is large enough that it will take two construction seasons to complete.	X

	Dec-07	Dec-08	Dec-09	Dec-10	Dec-11	Dec-12	Dec-13	Dec-14	Dec-15	Dec-16	Dec-17	Dec-18	Dec-19	2018 vs 2019
<b>Fire Calls</b>														
City	61	65	57	64	39	56	54	59	75	64	75	63	79	
District	11	17	18	23	21	25	18	17	21	23	25	18	28	
Mutual Aid			1	1			1	0	0	1	0	0	2	
<b>Total</b>	<b>72</b>	<b>82</b>	<b>76</b>	<b>88</b>	<b>60</b>	<b>81</b>	<b>73</b>	<b>76</b>	<b>96</b>	<b>88</b>	<b>100</b>	<b>81</b>	<b>109</b>	34.6%
<b>EMS Calls</b>														
City	63	75	56	55	74	77	71	79	78	77	63	89	90	
District	18	10	8	16	22	25	10	17	22	13	20	24	20	
Ski Area	22	20	28	25	37	23	36	32	42	39	41	50	45	
Special Events							2	0	0	0	0	0	0	
Mutual Aid		2		2	2	2	2	4	0	2	1	1	0	
<b>Total</b>	<b>103</b>	<b>107</b>	<b>92</b>	<b>98</b>	<b>135</b>	<b>127</b>	<b>121</b>	<b>132</b>	<b>142</b>	<b>131</b>	<b>125</b>	<b>164</b>	<b>155</b>	-5.5%
Billed	80	81	78	83	97	86	91	94	94	97	98	115	102	
non-Billed	23	26	14	15	33	41	30	38	48	34	27	49	53	
<b>Total Department Calls</b>	<b>175</b>	<b>189</b>	<b>168</b>	<b>186</b>	<b>195</b>	<b>208</b>	<b>194</b>	<b>208</b>	<b>238</b>	<b>219</b>	<b>225</b>	<b>245</b>	<b>264</b>	7.8%
<b>2nd call</b>	<b>11</b>	<b>27</b>	<b>33</b>	<b>40</b>	<b>33</b>	<b>42</b>	<b>34</b>	<b>45</b>	<b>53</b>	<b>54</b>	<b>47</b>	<b>61</b>	<b>52</b>	-14.8%
<b>3rd call</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>4</b>	<b>7</b>	<b>9</b>	<b>13</b>	<b>11</b>	<b>8</b>	<b>12</b>	<b>10</b>	<b>9</b>	-10.0%
<b>4th call</b>			<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>2</b>		<b>1</b>	
	<b>YTD 2007</b>	<b>YTD 2008</b>	<b>YTD 2009</b>	<b>YTD 2010</b>	<b>YTD 2011</b>	<b>YTD 2012</b>	<b>YTD 2013</b>	<b>YTD 2014</b>	<b>YTD 2015</b>	<b>YTD 2016</b>	<b>YTD 2017</b>	<b>YTD 2018</b>	<b>YTD 2019</b>	
<b>Fire Calls</b>														
City	659	755	616	578	532	509	570	552	613	613	683	733	776	
District	199	184	238	212	234	220	224	227	249	249	281	264	253	
Mutual Aid	1	3	1	2	1	5	7	6	3	6	8	12	10	
<b>Total</b>	<b>859</b>	<b>942</b>	<b>855</b>	<b>792</b>	<b>767</b>	<b>734</b>	<b>801</b>	<b>785</b>	<b>865</b>	<b>868</b>	<b>972</b>	<b>1009</b>	<b>1039</b>	3.0%
<b>EMS Calls</b>														
City	730	730	643	648	686	755	671	770	823	878	909	968	983	
District	213	181	138	151	126	170	163	146	188	184	184	171	189	
Ski Area	151	140	181	130	182	203	214	228	241	254	181	271	254	
Special Events	33	27	24	28	24	35	37	44	45	45	42	40	32	
Mutual Aid	21	17	11	16	17	23	18	14	17	18	17	23	14	
<b>Total</b>	<b>1148</b>	<b>1095</b>	<b>997</b>	<b>973</b>	<b>1035</b>	<b>1186</b>	<b>1103</b>	<b>1202</b>	<b>1314</b>	<b>1379</b>	<b>1333</b>	<b>1473</b>	<b>1472</b>	-0.1%
Billed	846	824	805	779	740	854	821	837	953	1017	987	1018	1030	
non-Billed	300	251	192	193	229	332	282	365	361	362	346	49	53	
<b>Total YTD Department Calls</b>	<b>2,007</b>	<b>2,037</b>	<b>1,852</b>	<b>1,765</b>	<b>1,802</b>	<b>1,920</b>	<b>1,904</b>	<b>1,987</b>	<b>2,179</b>	<b>2,247</b>	<b>2,305</b>	<b>2,482</b>	<b>2,511</b>	1.2%
<b>YTD 2nd call</b>	<b>97</b>	<b>194</b>	<b>299</b>	<b>304</b>	<b>299</b>	<b>365</b>	<b>334</b>	<b>385</b>	<b>450</b>	<b>502</b>	<b>438</b>	<b>558</b>	<b>511</b>	-8.4%
<b>YTD 3rd call</b>	<b>7</b>	<b>34</b>	<b>36</b>	<b>40</b>	<b>48</b>	<b>60</b>	<b>76</b>	<b>73</b>	<b>98</b>	<b>95</b>	<b>95</b>	<b>77</b>	<b>76</b>	-1.3%
<b>YTD 4th call</b>			<b>10</b>	<b>13</b>	<b>4</b>	<b>11</b>	<b>17</b>	<b>15</b>	<b>28</b>	<b>25</b>	<b>34</b>	<b>7</b>	<b>4</b>	-42.9%

## Call type in each category

Rescue & Emergency Medical Service	Fire
EMS call Heart Attack, Stroke, CPR, Seizure, Trauma	Structure Fire
Motor vehicle accident	Vehicle Fire
Motor vehicle vs pedestrian	Wildland Fire
Confined Space Rescue	Trash Fire
High-angle Rescue	Fire Alarm due to Smoke or Hazardous condition
Removal from elevator	Unintentional system/detector operation due to smoke
Trench rescue	Carbon Monoxide detector, no CO upon arrival
Extrication from machinery	Sprinkler activation, no fire - unintentional
Water or Ice Rescue	Alarm due to Cooking Smoke
	Good Intent/Perceived Emergency
	Controlled burning
	Vicinity alarm
	Steam, other gas mistaken for smoke
	Dispatched and cancelled en route
	EMS call where party has been transported
	HazMat release investigation w/no hazmat
	False Alarm
	Malicious, mischievous false alarm
	System or detector malfunction
	Hazardous Condition
	Flammable gas or liquid spill
	Chemical release
	Electrical wiring problem
	Biological hazard
	Other Public Assistance
	Person in distress
	Water problem
	Smoke, odor problem
	Animal rescue
	Search for person on land, water or underground
	Public service assistance
	Severe Weather & Natural Disaster
	Flood
	Wind storm
	Lightning strike (no fire)
	Overpressure/Explosion
	Overpressure Rupture
	Explosion
	Excessive heat, scorch burns with no ignition

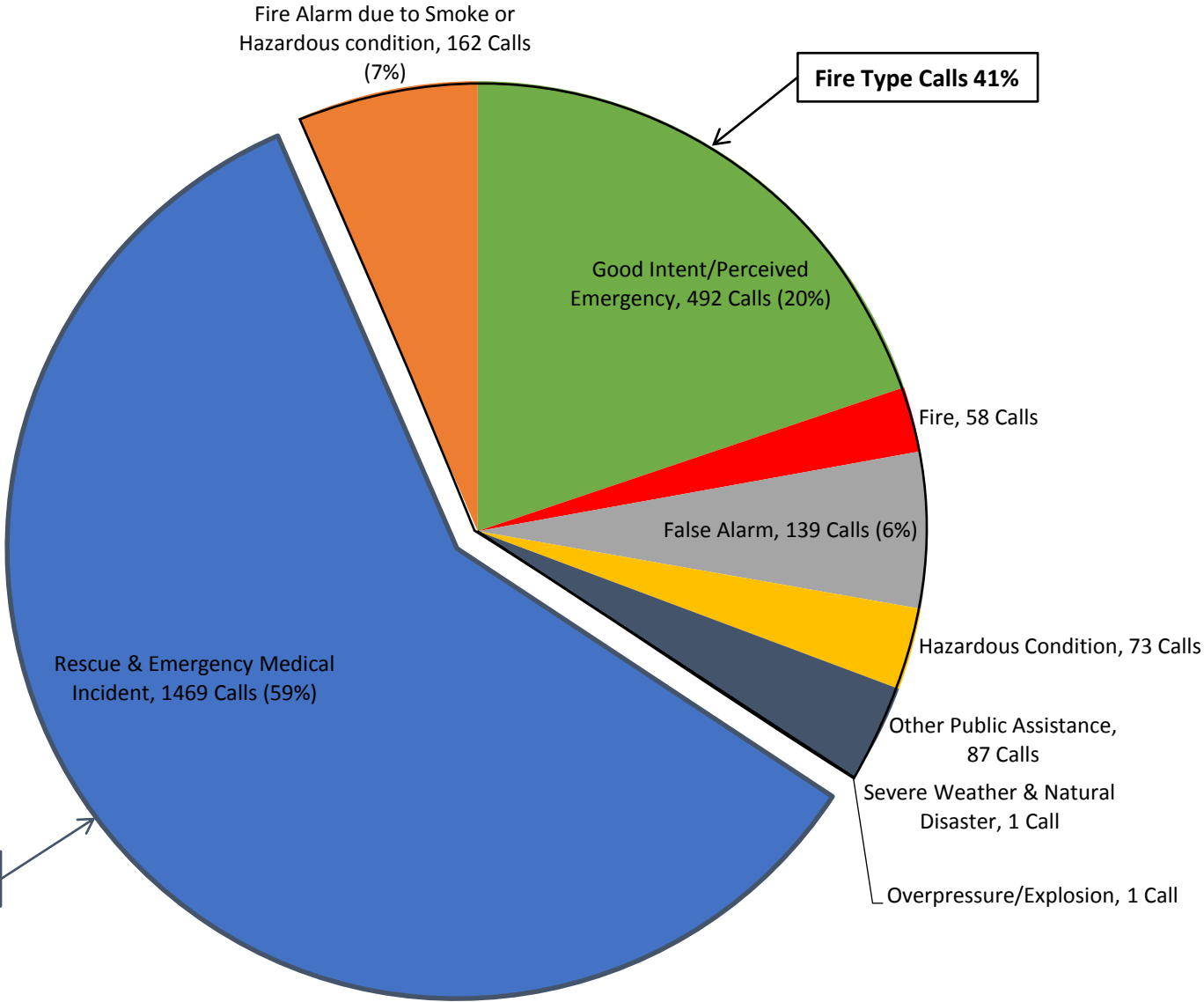
# 2019 YTD Calls for Service by Call Type



EMS Type Calls 59%

Fire Type Calls 41%

# 2018 YTD Calls for Service by Call Type

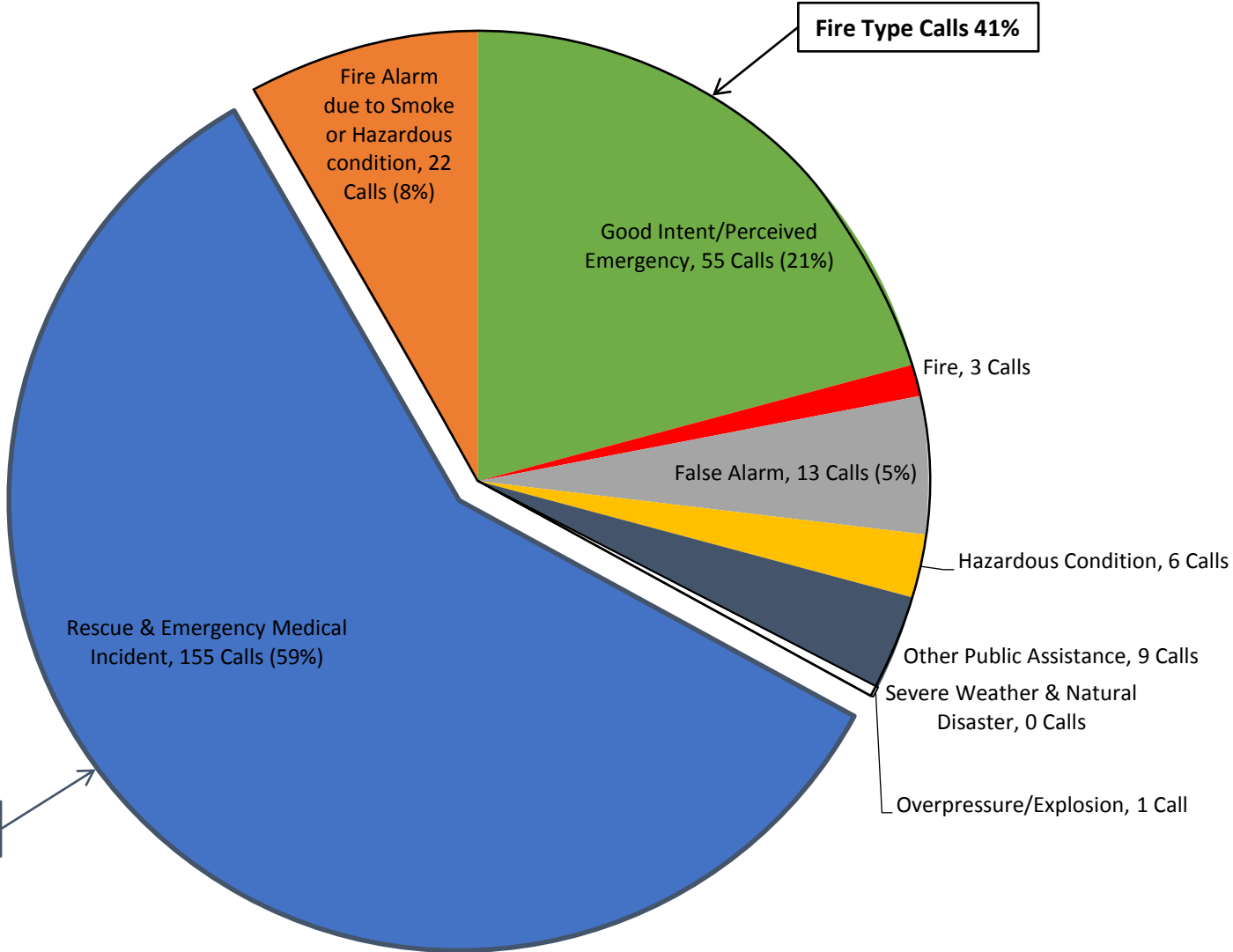


EMS Type Calls 59%

Fire Type Calls 41%



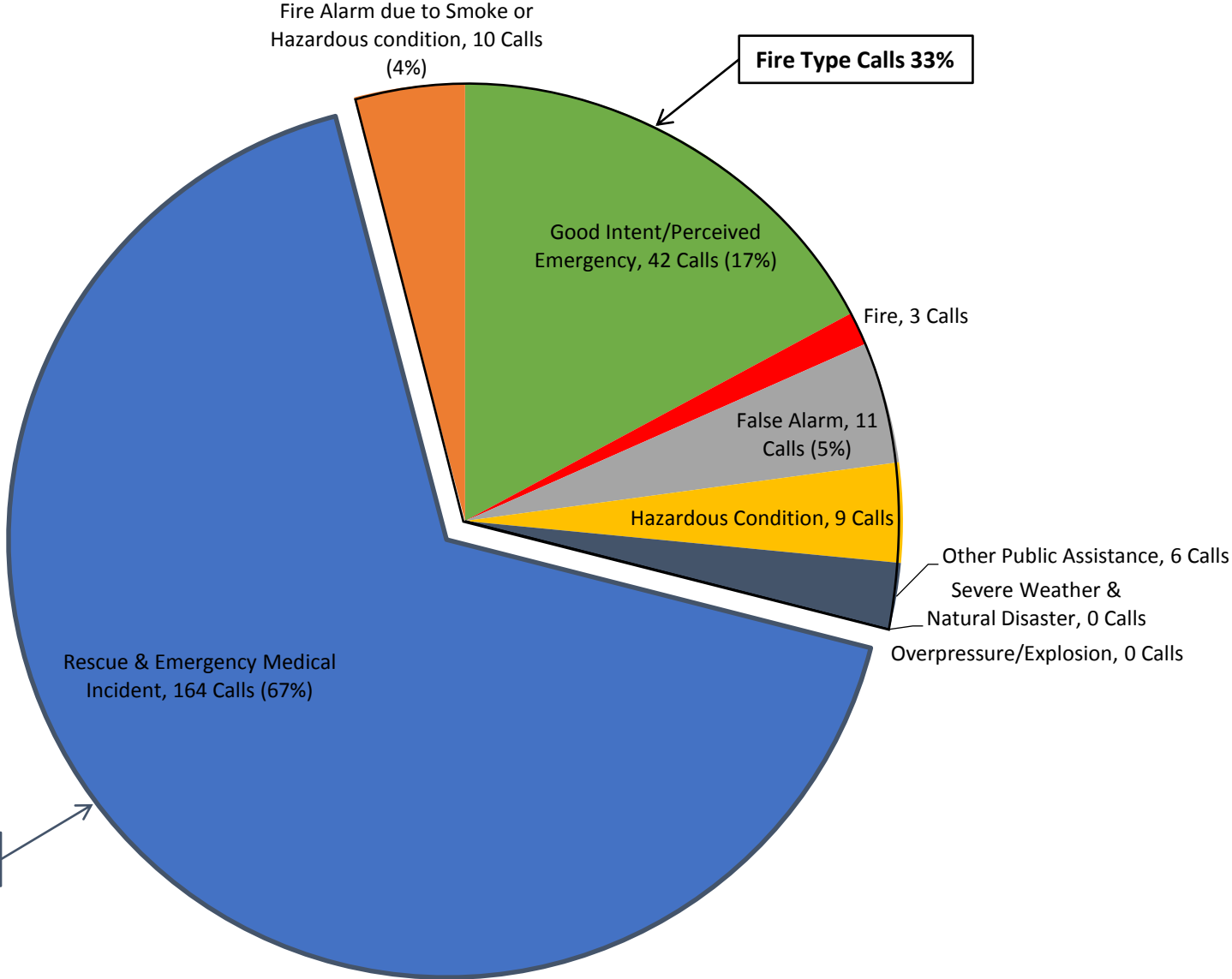
# December 2019 Calls for Service by Call Type



EMS Type Calls 59%

Fire Type Calls 41%

# December 2018 Calls for Service by Call Type



EMS Type Calls 67%

Fire Type Calls 33%